

Discontinuation of USSD Dial Code Service

Dear Valued Customer,

We would like to notify you that, **effective from February 1st, 2024, our USSD Dial Code service will be discontinued**. However, we want to assure you that alternative options are available for your convenience.

You can still activate plans by sending an SMS with the respective "Bundle Code" to 3535 (refer table below)

Bundle Name	Existing Customer Code
Data S	Existing Customers: Text 3013 to 3535
Data M	Existing Customers: Text 3020 to 3535
Data L	Existing Customers: Text 3030 to 3535
Weekly Plan	Existing Customers: Text 507 to 3535
Unlimited 10	Existing Customers: Text 510 to 3535
Unlimited 15	Existing Customers: Text 515 to 3535
Unlimited 20	Existing Customers: Text 519 to 3535
Unlimited Plan XS	Existing Customers: Text 524 to 3535
Unlimited Plan S	Existing Customers: Text 529 to 3535
Unlimited Plan M	Existing Customers: Text 539 to 3535
Unlimited Plan L	Existing Customers: Text 544 to 3535
Unlimited Plan XL	Existing Customers: Text 549 to 3535

Additionally, our website provides a user-friendly platform for purchasing or renewing plans.

We sincerely apologize for any inconvenience this may cause. If you require further assistance or information, please do not hesitate to contact our Customer Care team. You can reach us by dialling 122 from your Lyca Mobile number or 1300 854 607 from other networks. Our multilingual team is available to assist you from 9 AM to 6 PM (Australia Time), Monday to Saturday.

Thank you for your understanding and continued support.